Technical Bulletin 26-04

PART CHANGE – REMOVAL OF COOLING FAN ON PRONTO 100

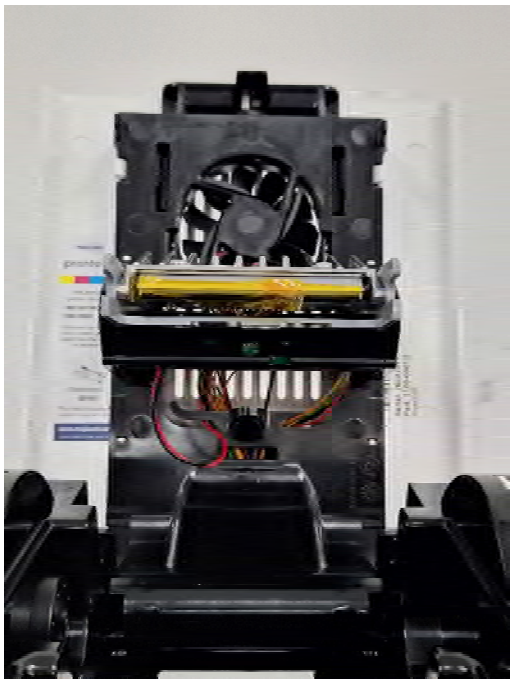
UPDATE INCLUDES 100 NEO AND ASSOCIATED PRODUCT WHITELABELS

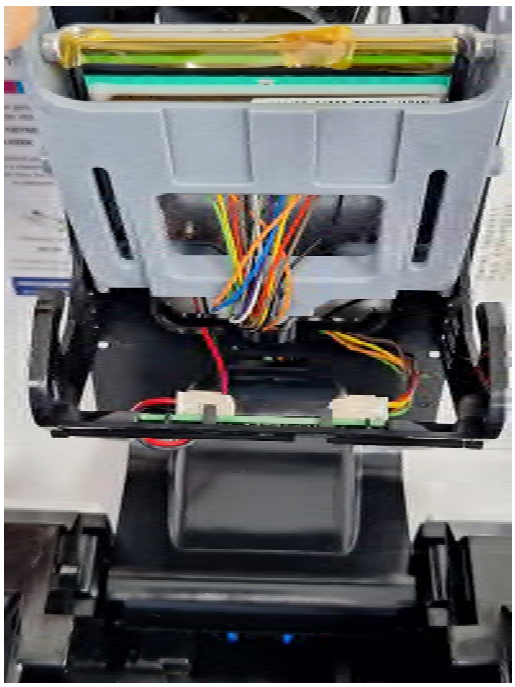
Reason for Bulletin

Magicard Ltd has successfully evaluated and confirmed the Print Head Cooling Fan (P/N E9092) can be safely removed from the Pronto 100 product variant.

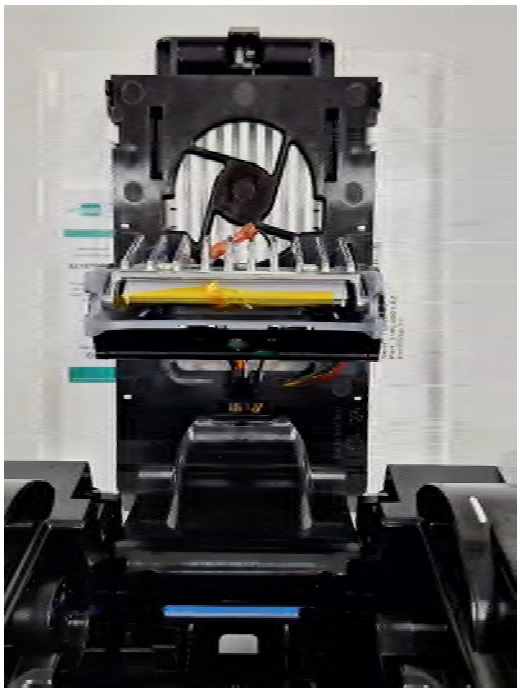
There is no detriment to the printer's performance, long-term stability or continuous printing ability.

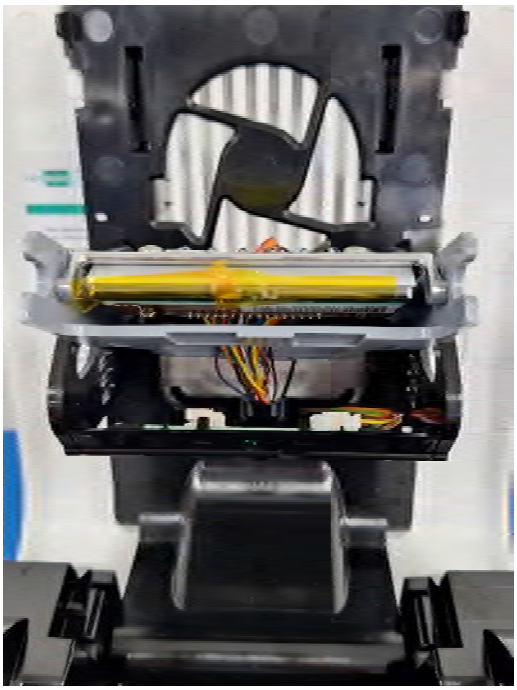
Current component layout:





Proposed component layout:





What's affected?

All Pronto 100 products and their associated white label equivalents.

P/N's 3100-xxxx/x

Required Action

There is no required action other than noting future printers will no longer have the fan fitted in the top cover.

Containment Action

There is no containment action.

General FAQ's:

- **What are the first serial numbers to receive this update?**
  - The first serial numbers are 76022701; 76022702; 76022703; 76022704 and 76022705 and everything thereafter will include the proposed update.

- **When does the update take place?**
  - Depending on product sales we predict the update happening mid-May 2026.

- **Could a cooling fan be refitted?**
  - Yes, the space will not be modified in any way and the electrical connection will remain in place.

    Care should be taken to avoid obstructing the top cover vents but this was good practice with the cooling fan previously fitted.